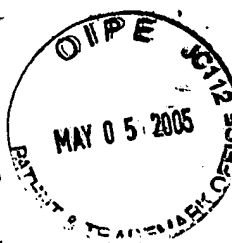


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Attorney Docket No. ESFT-001/00US

PATENT

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By: 

Daxmara Sanchez

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Hartman et a..

Confirmation No.: 1070

Serial No.: 09/766,469

Art Unit No.: 2154

Filed: January 19, 2001

Examiner: Donaghue, Larry D.

Title: "MANAGED SERVICES PLATFORM"

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

AMENDMENT/RESPONSE TO OFFICE ACTION

Sir:

In response to the Office action of April 1, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page two of this paper.

Remarks/Arguments begin on page seven of this paper.